

Online Assessment Tracking Database

Sam Houston State University (SHSU)
2014 - 2015

The Woodlands Center

Goal

Continue To Assess Student Satisfaction With The Student Services Offered At The Woodlands Center 🔑

Continue to measure the student satisfaction with the student services offered at The Woodlands Center.

Students will utilize facilities and programs at TWC.

Objective (P)**Student Satisfaction With Student Services Provided At The Woodlands Center.** 🔑

Students will be satisfied with the quality of student services provided to them at The Woodlands Center.

**KPI
Performance
Indicator****TWC Student Satisfaction Survey** 🔑

It is expected that the level of satisfaction of the services provided to The Woodlands Center students will be 85% or greater.

Note: The Woodlands Center Student Survey attached.
Note: The Woodlands Center Student Survey Results attached.

Result**Student Satisfaction Rate** 🔑

The student survey revealed that three of the satisfaction measures exceed 85%.

*Computer Support - 95% students satisfied rating

*Library - 85% students satisfied rating

*Academic Advising - 76% students satisfied rating

*One Stop Center - 91.2% students satisfied

Goal

Number Of Sections Of Classes Offered During The Day At TWC 🔑

Daytime sections of classes will increase at The Woodlands Center.

Objective (P)**Increase The Number Of Sections Of Classes Offered During The Day At The Woodlands Center** 🔑

Work alongside the academic departments to increase the number of classes offered during the day at The Woodlands Center.

**KPI
Performance
Indicator****Increase In Number Of Day Sections** 🔑

It is expected that there should be approximately a 10% increase in SHSU day classes at The Woodlands Center (5 each semester).

Result

Number Of Classes Offered During The Day 🔑

Spring '15 day classes were up 7.1% from Spring '14. To date, Fall '15 classes are up 54.3% from Fall '14. We reached the goal of at least five additional courses in the Fall '15 semester (54 in Fall '15, 35 in Fall '14) and did increase the day classes in the Spring '15 semester (45 in Spring '15, 42 in Spring '14) by three classes.

Goal

Student Activities Offered At The Woodlands Center 🔑

Number of student events, programs, and presence at The Woodlands Center.

Objective (P)

Increase The Number Of Student Events, Programs, And Presence At The Woodlands Center 🔑

Work closely with the Student Activities Office, various student groups, as well as with The Woodlands Center Student Ambassadors & Bearkats of The Woods student groups to increase the number of student events, programs, and presence at The Woodlands Center.

**KPI
Performance
Indicator**

Student Activities Offered At The Woodlands Center 🔑

Using survey self-report data, assess students interest in various possible activities.

Result

Student Activities Offered At The Woodlands Center 🔑

We continued to work closely with many of the units and departments on the main campus and The Woodlands Center to develop student activities. Overall, the activities grew from 87 events in 2013 - 2014 to 227 events in 2014 - 2015.